

FAQ

What is Sage Summit?

The official event platform for the Sage community and the place where aspiring business heroes come to Build On. Sage Summit comes alive through contextual experiences that evoke powerful emotions, passions, and inspiration.

When is Sage Summit?

We are bringing Sage Summit to two locations in 2019.

The Sheraton Hotel & Marina in San Diego on February 13 – 15, 2019 and The Hyatt Regency Atlanta on May 13 -15, 2019. Both events will have the same agenda and similar vendors, so feel free to choose the event that works best for you (even if that means both).

What is the Vendor Area?

Sage Summit's vendor area is filled with Sage product stands, White Label Partners and our ISV partners. Learn how Sage's ecosystem can help you uncover the possibilities to enhance the value of Sage Business Cloud.

What's included in my ticket?

Your ticket includes access to all keynotes, breakout sessions (pending capacity), 2 evenings of networking receptions, the vendor area and meals listed on the agenda.

Can I buy a ticket for just one day?

Unfortunately, we do not offer partial conference passes.

Who can attend partner's day?

Partner's day is an exclusive event being offered Wednesday, February 13, 2019 in San Diego and Monday, May 13, 2019 in Atlanta. It is open only to Sage partners, Sage Summit sponsors, and members of our Sage Accountants Network. It is not open to customers or prospects.

What about the Welcome Event that takes place on Partner's Day? Is it only for Partner's to attend?

Nope! The Welcome event taking place from 5pm – 7pm, Wednesday, February 13, 2019, in San Diego and Monday, May 13, 2019, in Atlanta is open to ALL SUMMIT ATTENDEES. It is our way of kicking off the next day and a half of education, networking and fun!

Can I bring a guest?

Tickets are reserved for customers, accountants, prospects, and partners. If you decide to bring a guest, a ticket must be purchased.

I can't make it to Sage Summit, but my colleague can. How do I transfer my registration to him/her?

We understand things happen. If this occurs just email SageSummitUS@sage.com and we will get the adjustment made.

What's the cancellation policy?

Cancellation requests must be sent to SageSummitUS@sage.com to be considered received by Sage.

For Sage Summit San Diego:

Conference cancellation requests must be submitted in writing and received on or before midnight ET January 14, 2019, to receive a full refund of the registration fee. Cancellation requests received after midnight ET January 14, 2019, and before midnight ET February 12, 2019, to receive fifty percent (50%) refund of the registration fee. No-shows and cancellation requests received during the event are not eligible for a refund. Transfer of the registration fee to subsequent years is not permitted.

For Sage Summit Atlanta:

Conference cancellation requests must be submitted in writing and received on or before midnight ET April 14, 2019, to receive a full refund of the registration fee. Cancellation requests received after midnight ET April 14, 2019, and before midnight ET May 12, 2019, to receive fifty percent (50%) refund of the registration fee. No-shows and cancellation requests received during the event are not eligible for a refund. Transfer of the registration fee to subsequent years is not permitted.

All cancellation requests must be submitted in writing and sent to SageSummitUS@sage.com.

Sage reserves the right to refuse or cancel my registration at any time with no liability other than refunding the applicable registration fee. Registrant must be 21 years of age to register for the Conference. There will be a \$25 processing fee for all cancellation requests

What's the pricing schedule?

- **Sage Summit San Diego:**
 - \$199 - Early Bird pricing ends on 1/13/19 at 11:59 PM ET
 - \$249 – Begins on 1/14/19 at 12:00 AM ET
- **Sage Summit Atlanta:**
 - \$199 - Early Bird pricing ends on 4/13/19 at 11:59 PM ET
 - \$249 – Begins on 4/14/19 at 12:00 AM ET

Is the event accessible for guests with disabilities?

Yes, both venues/hotels are ADA compliant buildings.

How do I reserve a hotel room?

Please visit your registration page to book a room at our host hotel for each event or click the hotel name below.

- **Sage Summit San Diego**
 - \$219/night (plus tax)
 - Discounted resort fee of \$19
 - Complimentary airport shuttle via the hotels courtesy shuttle schedule
 - Complimentary access to the Sheraton Fitness Center
 - 20% discount on overnight and day-of self-parking
- **Sage Summit Atlanta**
 - \$229/night (plus tax)
 - Complimentary wireless internet in guestrooms
 - Complimentary access to fitness center
 - Set valet parking rate confirmed for 2019 at \$29 per night, 1 vehicle per occupied room. Valet parking includes in and out privileges.

When is the hotel cutoff date?

Sage Summit San Diego: All hotel reservations at the negotiated Sage rate of \$219/night will be made directly through the hotel reservation link on the registration site prior to January 21, 2019. After January 21, 2019, reservations will be accepted on an available basis.

Sage Summit Atlanta: All hotel reservations at the negotiated Sage rate will be made directly through the hotel reservation link on the registration site prior to April 18, 2019. After April 18, 2019, reservations will be accepted on an available basis.

Do I have to register for breakout sessions?

Yes, in order to attend the breakout sessions, you must register for them prior. Registration for the breakout sessions will open in late December for San Diego and in February for Atlanta.

When registering for the conference, you can select sessions as part of your registration process.

If you registered prior to our breakout session registration date and/or have not selected your sessions, or would like to modify your previous selections, please log back in using the email you registered with and password you created.

What is the dress code?

We suggest you sport your best business casual look for Sage Summit.

Still have questions?

Email SageSummitUS@sage.com and someone from the Sage Summit US team will get back to you shortly.

Have questions regarding sponsorships?

Email SageSponsorship@sage.com and someone from our sponsorships team will get back to you.